

## Accessibility for Ontarian with Disabilities Act (AODA) Feedback Form

Thank you for visiting OPTIMUS | SBR. We value everyone and strive to meet their needs. We recognize that receiving feedback provides a valuable opportunity for us to learn and improve.

1. Date of Visit:		Time of Visit:	
2. Did we respond to your needs?	<input type="checkbox"/> Yes <input type="checkbox"/> No		
If No, please explain:			
3. Was our service provided to you in an accessible manner?	<input type="checkbox"/> Yes <input type="checkbox"/> No		
If No, please explain:			
4. Optional Information – Complete only if you wish to be contacted			
Preferred contact method:			
<input type="checkbox"/> Telephone:			
<input type="checkbox"/> Email:			
<input type="checkbox"/> Mailing Address:			
Name:			
Street:			
City:			
Postal Code:			

Please complete the customer feedback form and return it to our reception area or scan it, and email it to [bonnie.ryan@optimussbr.com](mailto:bonnie.ryan@optimussbr.com). All feedback is directed to Human Resources and responses will follow within 10 business days.

OPTIMUS | SBR is committed to keeping the personal information of its guests and employees accurate, confidential, secure and private. OPTIMUS | SBR of our commitment and recognition to our obligation to meet the spirit and terms of the federal ***Personal Information Protection and Electronic Documents Act (PIPEDA)***.