Accessibility for Ontarian with Disabilities Act (AODA)
Feedback Form

Thank you for visiting OPTIMUS | SBR. We value everyone and strive to meet their needs. We recognize that receiving feedback provides a valuable opportunity for us to learn and improve.

1. Date of Visit: [ ] Time of Visit: [ ]

2. Did we respond to your needs? [ ] Yes [ ] No
   If No, please explain:

3. Was our service provided to you in an accessible manner? [ ] Yes [ ] No
   If No, please explain:

4. Optional Information – Complete only if you wish to be contacted
   Preferred contact method:
   - [ ] Telephone:
   - [ ] Email:
   - [ ] Mailing Address:
   
   Name: [ ]
   Street: [ ]
   City: [ ]
   Postal Code: [ ]

Please complete the customer feedback form and return it to our reception area or scan it, and email it to bonnie.ryan@optimussbr.com. All feedback is directed to Human Resources and responses will follow within 10 business days.

OPTIMUS | SBR is committed to keeping the personal information of its guests and employees accurate, confidential, secure and private. OPTIMUS | SBR of our commitment and recognition to our obligation to meet the spirit and terms of the federal Personal Information Protection and Electronic Documents Act (PIPEDA).